



OTTOBAUTHENTIC

Let's Talk... we're looking for:

## Senior HRBP – Operations (QSR)

KZN

R 100 000 to R120 000

### ROLE/OVERVIEW:

To serve as the strategic HR partner to Pedros restaurant operations, enabling the business to scale rapidly while maintaining the company's people-first culture, operational discipline, and brand standards. The role ensures that restaurant teams, franchise partners and operational leaders have the talent, leadership capability and workforce structures required to support Pedros' continued national expansion. Operating in a high-volume, multi-site quick service environment, the role focuses on workforce scalability, labour optimisation, leadership pipeline development, employee relations stability, franchise support and culture preservation during rapid growth.

### KEY RESPONSIBILITIES:

- ⓑ Strategic HR Partnership with Operations
- ⓑ Rapid Talent Acquisition for a growing brand
- ⓑ Employee Relations & Operational Stability
- ⓑ Performance Management & Leadership Development
- ⓑ Remuneration & Workforce Cost Management
- ⓑ Employment Equity & Skills Development
- ⓑ Culture, Engagement & Retention
- ⓑ HR Governance & Systems

### EDUCATION/EXPERIENCE:

- ⓑ Bachelor's degree in Human Resources, Industrial Psychology or Business Management.
- ⓑ Postgraduate qualification advantageous
- ⓑ 7–10 years progressive HR experience
- ⓑ Minimum 3–5 years in multi-site retail, restaurant or hospitality environments.
- ⓑ Proven HR Business Partner experience supporting operational leadership teams
- ⓑ Experience in franchise or multi-brand restaurant systems advantageous

**Kindly note:** If you have not heard from us within 14 working days, your application was unsuccessful

**How to Apply:** Please submit your resume to: [ottob@ottobauthentic.co.za](mailto:ottob@ottobauthentic.co.za) or [joe@ottobauthentic.co.za](mailto:joe@ottobauthentic.co.za) and use the job title and location as the subject