



OTTOBAUTHENTIC

**Let's Talk... we're looking for:**

## **Cluster Manager**

**Port Elizabeth, Eastern Cape**

**Salary: R40k (negotiable) pm CTC**

### **Role:**

- Our client is looking for Cluster Managers to lead the operational performance, cultural alignment, and delivery excellence of a group of 3–5 fuel and convenience retail sites within a defined geographic cluster. The Cluster Manager is responsible for coaching and managing Site Managers, ensuring SOP compliance, driving sales and service KPIs, and maintaining accountability across all operational, financial, and people dimensions of each site.

### **Qualifications & Skills**

- 5+ years in a retail operations environment
- Strong track record in managing or overseeing multiple locations or a large single site
- Sound knowledge of retail controls, SOPs, basic financial
- Ability to lead and hold teams accountable across different formats
- Strong communication and people management skills
- Valid driver's license and willingness to travel extensively between sites

### **Responsibilities:**

- Manage and coach Site Managers across 3–5 sites
- Enforce Standard Operating Procedures (SOPs)
- Ensure each site delivers brand standards
- Drive performance culture
- Implement national and regional campaigns
- Work with Bookkeeper to ensure that financial disciplines are followed
- Be the key conduit between site operations and support functions

### **Benefits:**

- Provident fund
- Fuel allowance

**Kindly note:** If you have not heard from us within 7 working days, your application was unsuccessful.

**FULL JOB SPEC available on request.**

**How to Apply:** Please submit your resume to: [elle@ottobauthentic.co.za](mailto:elle@ottobauthentic.co.za) and use the job title as the subject.